



GRANT McDONELL & TYLER SANDERFORD

INVESTIGATIVE REPORT

Korvato Sales and the White Glove Inquiry

Recorded sales. Tyler's earlier Quantum Bots connection.
A renewed pitch to former Korvato customers.

\$7.99M

COMBINED SOURCE-RECORDED REVENUE [N1]

The sales ledger, a dated White Glove pitch and the customer records behind SWR's work. A source-linked examination of the sales history, the marketing and the customer experience.

Prepared for SWR review / 8 October 2026

Source spelling: Grant McDonell. Also identified by the reporting party as Grant McDonnell.



EXECUTIVE FINDINGS

The records behind our work

Recorded sales, a dated marketing message and customer records provide concrete starting points for preparing evidence.

1. Both men appear in retained sales records

The native Closed Deals ledger records **\$5,432,645 in Revenue under Tyler Sanderford** and **\$2,558,700 under Grant McDonell**. A separate personnel export lists both under Closers. These records support examining substantial sales activity; they do not establish commissions, bank receipts or customer trading losses. [N1-N2]

2. Grant invoked Korvato losses while promoting White Glove

A June 10, 2026 email signed by Grant McDonell and forwarded to SWR by its recipient acknowledges the recipient's negative Korvato experience, says Grant also lost capital using the bot, and promotes White Glove with advertised annual returns of 100%-200%+. It says more than 100 former Korvato customers had joined. The message documents those representations; it does not verify the client count or returns. [N3]

3. The Quantum Bots connection is stronger for Tyler

An October 2024 public review names Tyler Sanderford in a Quantum Bots refund dispute. The company's reply acknowledges contact with Tyler and directs the customer to support. This corroborates a business-contact connection. This review did not locate equivalent person-specific evidence establishing Grant's Quantum Bots role. [P1]

4. Your records can establish the next part of the story

Original sales messages, payments, account statements and refund exchanges help connect a customer's account to a dated transaction. The following pages show the evidence reviewed, the company correspondence and the specific records still needed.

Follow the records

The ledger identifies the closers and recorded sales amounts. The June 10 email shows the words used to approach a former Korvato customer. Customer correspondence identifies specific sales and refund issues to examine alongside contracts, payments and account statements. [N1-N7, N11]

CHRONOLOGY

The sequence matters

The dates do not support a simple claim that White Glove was first created after Korvato's reported November 2025 collapse.

Date / period	Record	What it establishes
Oct. 2 and 14, 2024	Quantum Bots customer review and company reply. [P1]	A Tyler-related customer contact and a disputed refund account.
Sept. 2024-Nov. 2025	Named Korvato closed-deal rows for Tyler and Grant. [N1]	Recorded sales during the source periods; neither full employment history nor payment verification.
May 2025, reported Sept. 2026	Customer C-02 attributes a \$14,000 Korvato sale to Tyler. [N5]	A specific customer account of a discounted license and refund representations.
Oct. 22-23, 2025	White Glove cites these agreement dates in its Sept. 14 response. [N8]	A company-asserted customer relationship predating the reported November collapse.
May 4, 2026	Florida registration for White Glove Consulting LLC. [P3]	Florida qualification of a Delaware entity; not its original founding date.
June 10, 2026	Grant-attributed email promotes White Glove to a former Korvato customer. [N3]	A solicitation after acknowledged losses; no proof of why the business was founded.
Sept. 2026	Customer accounts, refund correspondence and counsel's denial. [N4-N9, N11]	A disputed record requiring transaction-level reconciliation.

SWR's earlier timeline describes a November 2025 Korvato/OrcaMarkets collapse. That characterization is background from prior SWR material, not a new finding of this report. [N10]

RECORDED SALES

Millions in the ledger

Exact source labels are preserved so that sales activity is not confused with personal profit or proven customer losses.

Closed Deals field	Tyler Sanderford	Grant McDonell	Combined
Named source rows	382	193	575
Revenue	\$5,432,645	\$2,558,700	\$7,991,345
Initial Payment	\$4,095,220	\$2,067,550	\$6,162,770
Refund Amount	\$455,400	\$212,300	\$667,700
Total Amount Paid	\$3,594,820	\$1,855,250	\$5,450,070
Balance	\$692,500	\$238,800	\$931,300

Source periods: Tyler's dated rows run from September 26, 2024 through November 12, 2025. Grant's run from October 21, 2024 through November 10, 2025. The totals describe this retained export, not lifetime sales or White Glove sales. [N1]

How the totals were checked

The source workbook was grouped by the recorded closer name. Its values were checked against the retained summary workbook. All matching source rows were retained. Neither closer appears in the source's identified exact duplicate pair, but repeated customer identifiers remain: 356 operational customer keys for Tyler and 185 for Grant. These are not authenticated counts of distinct people or separate completed purchases. [N1]

Refunds and inconsistent arithmetic

Do not subtract Refund Amount from Total Amount Paid again. Each positive-refund row for these closers already reflects Initial Payment less Refund Amount. Five other Tyler rows do not follow that identity. The report therefore preserves source fields instead of inventing a single reconciled cash-flow calculation. [N1]

Supported formulation

The retained ledger attributes approximately \$5.43 million in recorded Revenue to Tyler and \$2.56 million to Grant. Bank-verified collections, recognized accounting revenue and personal commissions remain separate questions.

GRANT MCDONELL

A new pitch after acknowledged losses

The June 10, 2026 message is the clearest evidence connecting a former Korvato sales relationship to White Glove marketing. [N3]

The forwarded header identifies Grant McDonell at a White Glove trading email address. The signature links to White Glove's website and a sales appointment calendar. The message refers to the recipient activating a Korvato algorithm in 2025 and invites a new discussion about passive returns.

The marketing language

The pitch describes former customers as **100+ Korvato "refugees"** and advertises **100%-200%+ ROI** annually. These short excerpts are from a customer-forwarded message, not an independently authenticated original email file. [N3]

What the message supports

In the June 10 message, the sender acknowledges a negative Korvato experience and says he himself lost capital. The same message uses the earlier customer relationship to promote another trading service. That sequence is visible in the forwarded record. Authentication of the original message and verification of the advertised client count and performance remain separate steps.

What it does not establish

The message does not show when Grant first learned of losses, whether he knew a particular performance claim was false, whether he founded or owned White Glove, or how the recipient's contact information was obtained. It also does not prove that the recipient purchased White Glove services or lost money there.

A separate Korvato refund account

Customer C-01 told SWR on September 23, 2026 that a saved Zoom recording contains Grant's offer of a 90-day trial, that refund requests were made during that period, and that trading losses exceeded \$50,000 apart from the license fee. The email is a first-person account. Checking those details requires the referenced video, refund originals and account statements, which were not reviewed for this report. [N4]

Identity: the retained ledger, roster and forwarded signature use McDonell. The reporting party uses McDonnell. Matching records support a working association but do not replace formal identity verification. [N1-N3, N10]

TYLER SANDERFORD

Tyler's sales history

The personnel roster and closed-deals ledger identify his Korvato sales role. The earlier Quantum Bots exchange adds another dated business connection.

Quantum Bots: a public complaint and a company response

On October 2, 2024, a reviewer identified as Pete P named Tyler Sanderford while describing losses and an unfulfilled refund promise. On October 14, Quantum Bots acknowledged that the reviewer had contacted Tyler, said his email was not monitored for those requests, and said support had attempted contact. The exchange documents a business-contact link; it does not resolve the refund dispute or establish employment dates. [P1]

Korvato: the records and one specific customer account

The personnel roster lists Tyler as a closer. The ledger attributes 382 rows and \$5,432,645 in recorded Revenue to his name. Separately, Customer C-02's September 14 intake identifies Tyler as the salesperson in a May 2025 license transaction. [N1-N2, N5]

C-02 says Tyler accepted \$14,000 against a \$15,000 price and that a refund was later refused because the full \$15,000 had not been paid. The customer says he was then asked to pay another \$1,000 to obtain a \$15,000 refund. The contract, payment receipts and original messages are the records needed to check that account and the applicable refund terms. [N5]

The White Glove inquiry

The reporting party identifies Tyler as helping establish or operate White Glove and solicit former Korvato customers. Earlier SWR materials identify that account as coming from the reporting party. This review did not locate a Tyler-authored White Glove solicitation, an ownership agreement or a founding record establishing those particular acts. Grant's email documents his own message, not Tyler's knowledge or intent. [N10]

Relevant earlier SWR context

An earlier SWR evidence preview described Tyler as helping identify and preserve records. A later timeline says that assistance does not resolve the White Glove allegations or his current cooperation status. The historical statements should not be silently replaced by an assumption that his current position is known. [N10]

CUSTOMER ACCOUNTS

The customer records

These accounts identify specific payments, sales conversations and outcomes to compare with the underlying account records.

Account	Customer-reported experience	Evidentiary limit
C-01 / Sept. 23	Over \$50,000 in Korvato trading losses, excluding a license fee; Grant trial/refund account. [N4]	Video and underlying statements not reviewed.
C-02 / Sept. 14 intake	\$14,000 Korvato license tied to Tyler; disputed refund terms. [N5]	Deposit, withdrawal and net-loss fields conflict; no trading-loss amount adopted.
C-03 / Sept. 1	\$55,000 lost with Korvato and \$40,000 with White Glove, after initial gains. [N6]	Does not name Grant or Tyler as the responsible individual; losses not audited.
C-04 / Sept. 10, forwarded Sept. 13	\$320,000 loss attributed by the writer to White Glove. [N7]	Brief forwarded allegation without supporting account records, loss date or individual attribution.
C-05 / Sept. 18	\$2,500 paid toward an \$8,500 White Glove license; over \$2,000 earned; planned withdrawal and refund request. [N11]	Reported gains, not a confirmed successful withdrawal or refund. Earlier quoted message names Grant as seeking payment.

Why the differences matter

C-03 describes successive losses across two services, making the sequence relevant to the inquiry. C-05 reports gains while also raising a payment and refund issue. Neither account supports saying that every customer lost money. No aggregate loss total is calculated because scope, duplication, withdrawals and supporting records remain unresolved.

Customer names and personal contact information are withheld in this draft. The private source register links each account to the retained original or forwarded correspondence. These summaries should not be treated as a complete population of customers.

COMPANY RECORDS

Company records and correspondence

The registry, refund correspondence and counsel's letter form part of the source record reviewed for this report.

September 14: contractual refund position

White Glove declined a separate customer's \$8,000 refund demand. It cited an agreement signed October 22-23, 2025, a 30-day evaluation period, a request deadline five business days before its end, required documentation and the absence of a timely request. It said a preservation hold had been instituted and requested authority to act for the customer and legal particulars. [N8]

September 22 letter: express denial

Counsel for White Glove Consulting LLC expressly disputed its participation in a Korvato scheme and allegations of fraudulent solicitation causing further losses. The letter challenged SWR's presentation of Grant and Tyler, requested specific transaction and representation evidence, and warned against conflating entities sharing White Glove branding. The letter was received September 23. [N9]

What the official registry establishes

Florida's displayed record identifies White Glove Consulting LLC as a Delaware foreign LLC, document M26000007022, registered in Florida May 4, 2026. It lists Vladimir Suparto as MBR. The displayed authorized-person section does not list Grant or Tyler. This does not rule out other contractual, operating or beneficial interests; it also does not prove either man founded the company. [P3]

The current marketing includes both claims and risk language

The reviewed whitegloveinc.com homepage advertises a 10%-15% monthly average and automated trading. It also states that trading involves substantial risk, that returns are not guaranteed, and that it provides software rather than funds management or investment advice. This is evidence of published representations, not verified performance or a legal determination about the actual services. [P2]

The exact contracting, invoicing, payment-receiving and trading entities must be matched for each customer. A shared brand, a website, an email domain or a corporate filing alone does not establish liability. No new request for comment was sent in preparing this draft.

ASSESSMENT

What the evidence supports next

The inquiry should connect each claim to a named speaker, a date, a customer and a transaction.

The documented sequence

The Korvato ledger records substantial sales under both men's names. A later email signed by Grant acknowledges Korvato losses while promoting White Glove to a former customer using substantial return claims. These records support examining what each person knew, what was represented and what happened in the next transaction.

Records that would resolve the central questions

Question	Most useful evidence
Who made and approved each pitch?	Original email files with headers, full sales-call recordings, approved scripts and dated performance substantiation.
What did each person know, and when?	Complaints, drawdown notices, internal warnings and refund discussions demonstrably received by Grant or Tyler before later solicitations.
Who founded, owned or controlled White Glove?	Formation documents, operating agreements, member registers, compensation agreements and records of actual decision-making.
What money changed hands?	Contracts, invoices, processor and bank records, refunds, commissions, broker deposits and withdrawals reconciled by customer and entity.
Was the earlier customer base reused?	Customer-list provenance, consents, access records and transfer communications. Former-customer solicitation alone does not prove unauthorized copying.

Current assessment: the sales totals and Grant solicitation are the strongest records in this review. Grant's Quantum Bots role, both men's exact White Glove founding interests, Tyler's individual White Glove acts and the asserted intent to take advantage of loss-affected customers remain unresolved. The next phase requires person-specific communications, ownership records and transaction reconciliation.

No finding of criminal conduct, registration violation or personal civil liability is made here. This report is investigative work for factual review; it is not a court judgment or a promise of recovery.



SOURCE REGISTER / 1 OF 2

Retained records

Private originals are not reproduced. Customer codes used in this report preserve a traceable record while withholding their identities.

N1 / Native closed-deals ledger and reconciliation

New Leads 11_13_25.xlsx, Closed Deals: C = Closer; D = Revenue; E = Initial Payment; G = Refund Amount; H = Total Amount Paid; I = Balance. Totals checked against Korvato_Comprehensive_Stats.xlsx, Revenue History!A44:D46, and its ReadMe notes. Name-matched source rows, without transaction deduplication.

N2 / Personnel export

ALPHA-TITAN (COMBINED SHEETS) - Employee Details.csv. CSV record 20 identifies Tyler Sanderford; record 23 identifies Grant McDonell. Both carry the Closers role. The export does not establish ownership or employment dates.

N3 / White Glove email signed by Grant

Customer-forwarded email, original displayed date June 10, 2026; forwarded to SWR September 7. Former Korvato relationship, loss acknowledgment, White Glove links and performance claims. Original standalone message headers not authenticated in this review.

N4 / Customer C-01 correspondence

Original September 23, 2026 email to SWR describing a Grant trial offer, attempted refunds and losses exceeding \$50,000 excluding the license. Supporting recording and statements not examined.

N5 / Customer C-02 signed intake

September 14, 2026 intake; claimed May 2025 \$14,000 license sale and Tyler-related refund representations. Trading-loss fields conflict; no trading-loss amount adopted.

N6 / Customer C-03 correspondence

Original September 1, 2026 email reporting \$55,000 lost with Korvato and \$40,000 with White Glove after initial gains. No named individual attribution or audited statements in the message.

N7 / Customer C-04 forwarded correspondence

September 10, 2026 email forwarded to SWR September 13, alleging \$320,000 lost with White Glove. Forwarded account, not a verified loss calculation.

SOURCE REGISTER / 2 OF 2

Responses, public sources and method

Research cutoff: October 8, 2026. Existing SWR reports supply context and lead identification; they are not independent corroboration of SWR allegations.

N8 / White Glove response

September 14, 2026 email in the separate \$8,000 refund-demand thread. Contract dates, evaluation-period position, preservation hold and request for authorization and legal particulars.

N9 / Counsel letter

Letter dated September 22, 2026, received by email September 23, from counsel identifying White Glove Consulting LLC as client. Original PDF reviewed; express denials and entity-identification objections summarized on page 8.

N10 / Earlier SWR record and reporting-party identification

Korvato Redacted Evidence Preview, page 7, describes earlier Tyler cooperation. Korvato Detailed Timeline, page 3, attributes later White Glove allegations to the reporting party, preserves the unresolved cooperation question and flags the McDonnell/McDonell spelling difference.

N11 / Customer C-05 correspondence

Original September 18, 2026 email reports the partial license payment, positive earnings and intended withdrawal/refund request. The quoted earlier message identifies Grant as seeking further payment.

P1 / Quantum Bots review and company reply

Pete P review, October 2, 2024; Quantum Bots reply, October 14, 2024. Review allegations and company response are distinct source statements. Accessed October 8, 2026. [Open public source](#).

P2 / White Glove website

whitegloveinc.com homepage: published return claims, service descriptions and risk disclosures. Accessed October 8, 2026. Performance was not audited. [Open public source](#).

P3 / Florida Division of Corporations

White Glove Consulting LLC, M26000007022. Displayed Florida registration and authorized-person record. Accessed October 8, 2026. [Open public source](#).

Method: exact-name source aggregation; original and forwarded messages distinguished; company responses included; customer accounts anonymized. The ledger is a retained business export, not an independent accounting audit. SWR is an investigative consulting firm, not a law firm. Responsive records and corrections should be assessed against the same standards.